

# THE PALMS RV RESORT 2019-2020 SEASON

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## RESERVATION INSTRUCTIONS

Here is how to make your reservation and secure the lot of your choice for the 2019-2020 season!

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1. Fill out the attached Reservation Form and Cancellation Policy Form.
2. There is a Reservation Deposit in the amount of \$495 for seasonal packages (90 Nights or more) and Full Payment for non-seasonal packages. Also a Security Deposit of \$100 will be required at check-in.
3. Attach your check payable in US Dollars to The Palms RV Resort for the term of rent that you have selected. Checks written from Canadian Banks must have U.S. Funds imprinted on the check, not handwritten. If you are not paying by check, complete and attach the Credit Card Authorization form. We also accept secure payment over the phone.
4. Deliver, Mail, or Fax the Reservation Forms to the Discovery Center Office. We also accept and encourage phone calls to help expedite this process.

The Palms RV Resort

Address: 3400 S Avenue 7 E, Yuma, AZ 85365

Phone: (928)341-4646 or (855)725-6778

Fax: (928)726-6397

5. The Discover Center will process your reservation and send you confirmation by email. First come, First serve. If you have not received confirmation within 2 weeks, please contact us.
6. To obtain and secure the site lot of your choice, you must choose the "first of the month" as your arrival date and make sure to mark that down on the reservation form.
7. **Note: Unless it is medically necessary, no changes to any reservation for arrival dates will be made, including 5 and 6 month reservations. If you have not paid fully for your reservation, please expect to do so on your planned arrival date. Your reserved number of nights will start on your arrival date whether you are here or not.**
8. **Six-month (179 nights) reservations are given priority status.** Lots selected under the six-month (179 nights) rate program may be occupied for a total of no less and no more than 179 consecutive nights. **If you wish to stay longer, you may start a new reservation.**

**THANK YOU FOR STAYING WITH US AT THE PALMS RV RESORT!**

## RATE SCHEDULE 2019 – 2020 SEASON

Revised: 3/6/2019

SEASONAL Pack	Total Rate		Nights	Rate Per Night	Reservation Deposit	Security Deposit**	Electric Billing*
6-MONTH [179-Nights]	<b>\$3,830.60</b>		179	<b>\$21.40</b>	\$495	\$100	YES
	(Includes free over-summer storage of your motor coach, 5th wheel or travel trailer)						
SEASONAL Pack	Total Rate		Nights	Rate Per Night	Reservation Deposit	Security Deposit**	Electric Billing*
5-MONTH [150-Nights]	<b>\$3,525.00</b>		150	<b>\$23.50</b>	\$495	\$100	YES
SEASONAL Pack	Total Rate		Nights	Rate Per Night	Reservation Deposit	Security Deposit**	Electric Billing*
4-MONTH [120-Nights]	<b>\$3,192.00</b>		120	<b>\$26.60</b>	\$495	\$100	YES
	(Reservation Dates must include December, January, February, March)						
SEASONAL Pack	Total Rate		Nights	Rate Per Night	Reservation Deposit	Security Deposit**	Electric Billing*
3-MONTH High [90-Nights]	<b>\$2,763.00</b>		90	<b>\$30.70</b>	\$495	\$100	YES
	(Reservation Dates must include January, February, March)						
SEASONAL Pack	Total Rate		Nights	Rate Per Night	Reservation Deposit	Security Deposit**	Electric Billing*
3-MONTH Low [90-Nights]	<b>\$1,863.00</b>		90	<b>\$20.70</b>	\$495	\$100	YES
	(Reservation Dates must include October, November, December)						
MONTHLY Pack ***	Rate	Estimated Tax	Nights	Rate Per Night	Reservation Deposit	Security Deposit**	Electric Billing*
September [30-Nights]	<b>\$195.00</b>	+Tax \$3.32	30	<b>\$6.50</b>	Prepay in Full	\$100	YES
October [30-Nights]	<b>\$681.00</b>	+Tax \$11.58	30	<b>\$22.70</b>	Prepay in Full	\$100	YES
November [30-Nights]	<b>\$681.00</b>	+Tax \$11.58	30	<b>\$22.70</b>	Prepay in Full	\$100	YES
December [30-Nights]	<b>\$870.00</b>	+Tax \$14.79	30	<b>\$29.00</b>	Prepay in Full	\$100	YES
January [30-Nights]	<b>\$1,098.00</b>	+Tax \$18.67	30	<b>\$36.60</b>	Prepay in Full	\$100	YES
February [30-Nights]	<b>\$1,098.00</b>	+Tax \$18.67	30	<b>\$36.60</b>	Prepay in Full	\$100	YES
March [30-Nights]	<b>\$1,098.00</b>	+Tax \$18.67	30	<b>\$36.60</b>	Prepay in Full	\$100	YES
April [30-Nights]	<b>\$681.00</b>	+Tax \$11.58	30	<b>\$22.70</b>	Prepay in Full	\$100	YES
WEEKLY Pack ***	Rate	Estimated Tax	Nights	Rate Per Night	Reservation Deposit	Security Deposit**	Electric Billing*
September [7-Nights]	<b>\$105.00</b>	+Tax \$10.93	7	<b>\$15.00</b>	Prepay in Full	N/A	NO
October [7-Nights]	<b>\$224.00</b>	+Tax \$23.32	7	<b>\$32.00</b>	Prepay in Full	N/A	NO
November [7-Nights]	<b>\$252.00</b>	+Tax \$26.23	7	<b>\$36.00</b>	Prepay in Full	N/A	NO
December [7-Nights]	<b>\$308.00</b>	+Tax \$32.06	7	<b>\$44.00</b>	Prepay in Full	N/A	NO
NIGHTLY ***	Rate Per Night	Estimated Tax	Nights		Reservation Deposit	Security Deposit**	Electric Billing*
September	<b>\$29.95</b>	+Tax \$3.12	1		Prepay in Full	N/A	NO
October	<b>\$32.95</b>	+Tax \$3.43	1		Prepay in Full	N/A	NO
November	<b>\$36.95</b>	+Tax \$3.85	1		Prepay in Full	N/A	NO
December	<b>\$45.00</b>	+Tax \$4.68	1		Prepay in Full	N/A	NO
January – March	<b>\$49.00</b>	+Tax \$5.10	1		Prepay in Full	N/A	NO
April	<b>\$29.95</b>	+Tax \$3.12	1		Prepay in Full	N/A	NO
[Summer] May – August	<b>\$39.95</b>	+Tax \$4.16	1		Prepay in Full	N/A	NO
RACK RATE	<b>\$50.00</b>	+Tax \$5.21	1		Prepay in Full	N/A	NO

Note: Rates are subject to change without notice. Estimated Taxes represented on this sheet, or by a staff member, are estimated tax amounts only. Actual Taxes billed and collected will be calculated by the reservation software.

### YUMA, ARIZONA TAX RATES KEY

0 - 29 Nights TAX	30 - 89 Nights TAX	90 + Nights TAX
10.41%	1.70%	0.00%

\* Electricity Charges: Passed directly to the rental guest by matching all of the published rates, fees, and taxes outlined on the Electric Company's website (APS.com). The Palms charges the following additional fees as permitted by Arizona Revised Statute: meter reading fee \$1.90 and administrative fee \$7.50. Seasonal & Monthly stays require Electric Billing while Weekly & Nightly stays do not.

\*\* Security Deposit: Covers missing Mailbox Keys (\$25 fee), missing ID Access Badges (\$25 fee), other outstanding charges, and any unpaid Electric Billings. Please allow up to 30 days following your departure to receive back any remainder of your Security Deposit after processing.

\*\*\* Monthly, Weekly, and Nightly Reservations may not be available in advance during the High Season (January, February, and March). If available, must be pre-paid. No refund on cancelled nightly, weekly, and/or monthly stays. [ One Month = 30 Nights. ]

Seasonal Package Cancellations: Cancellations made more than sixty (60) nights prior to arrival are subject to a \$75.00 cancellation fee only. All other monies (Deposits or Prepays) will be refunded to you within 30 nights of cancellation. Cancellations made inside sixty (60) nights of arrival date are fully earned unless "Medically Necessary" (proof from Doctor is required). If medically necessary, a \$75.00 cancellation fee will apply. All other monies (Deposits or Prepays) will be refunded to you within 30 nights of cancellation.

Nightly, Weekly, and Monthly Cancellations: No refund on cancelled nightly, weekly, and/or monthly stays. Refund is only possible if medically necessary (proof from Doctor is required) and a \$75.00 cancellation fee will apply. All other monies (Deposits or Prepays) will be refunded to you within 30 nights of cancellation.

# THE PALMS RV RESORT RESERVATION 2019-2020 SEASON

To register your request for site assignment for the upcoming winter season at The Palms RV Resort, simply complete the form below and deliver it to the Discovery Center Office. The date and time of your application will be noted. For your use in site lot selection, a map of available site lots is enclosed. **Please Print Legibly**

Last Name \_\_\_\_\_ First Name \_\_\_\_\_

Last Name \_\_\_\_\_ First Name \_\_\_\_\_

Name of Pet(s) traveling with you \_\_\_\_\_

Email Contact \_\_\_\_\_

Telephone Contact (1) \_\_\_\_\_ (2) \_\_\_\_\_

1) Site Lot Number Requested: \_\_\_\_\_ 1st Choice \_\_\_\_\_ 2nd Choice \_\_\_\_\_ 3rd Choice \_\_\_\_\_

## 2) Choose a 2019-2020 PALMS RV RESORT SEASONAL RATE PACKAGE

\_\_\_\$3,830.60 6-month (179 nights @ 21.40 each) summer storage option available; inquire.

\_\_\_\$3,525.00 5-month (150 nights @ 23.50 each)

\_\_\_\$3,192.00 4-month (120 nights @ 26.60 each) MUST include January & February

\_\_\_\$2,763.00 3-month-high (90 nights @ 30.70 each) MUST include Jan., Feb., & Mar.

\_\_\_\$1,863.00 3-month-low (90 nights @ 20.70 each) MUST include Oct., Nov., & Dec.

## 3) Reservation Payment Choice

A) I will reserve for 2019-2020 by prepayment of full reservation amount in (#2) above.

\_\_\_ My check payable to **The Palms RV Resort** in U.S. Funds is enclosed.\* Check # \_\_\_\_\_ Dated \_\_\_\_\_

\*Include \$2.50 administrative fee if your check is drawn on a Canadian bank. (U.S. Funds must be imprinted on check)

\_\_\_ You are authorized to process to my credit card for prepayment of full season 2019-2020 in (#2) above.

----- **OR** -----

B) I will reserve for 2019-2020 by payment of \$495.00 reservation deposit.

\_\_\_ My check payable to **The Palms RV Resort** in U.S. Funds is enclosed.\* Check # \_\_\_\_\_ Dated \_\_\_\_\_

\*Include \$2.50 administrative fee if your check is drawn on a Canadian bank. (U.S. Funds must be imprinted on check)

\_\_\_ You are authorized to process my 2019-2020 reservation deposit of \$495.00 to my credit card account.

4) Term Dates: Beginning night of \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_ through the night of \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_  
Month Day Year Month Day Year

*Rates are calculated on 30-night months (1 month = 30 nights), consecutive usage, and 2-person occupancy.*

5) Year of travel vehicle: \_\_\_\_\_ (10 years or newer).

6) Body length inclusive of any towing device \_\_\_\_\_ (Minimum 24').

7) Make \_\_\_\_\_ Model \_\_\_\_\_

8) Circle Type: [Motor Coach-Class A] [Motor Coach-Class B] [Motor Coach-Class C] [5<sup>th</sup> Wheel] [Travel Trailer]

Signature \_\_\_\_\_ Date \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

### Office use Below this Line

RECEIVED IN DC: Date \_\_\_\_\_ Hour \_\_\_\_\_ By \_\_\_\_\_

IN-PUT TO RMS: Date \_\_\_\_\_ Hour \_\_\_\_\_ By \_\_\_\_\_

CONFIRMED: Date \_\_\_\_\_ Hour \_\_\_\_\_ By \_\_\_\_\_

# THE PALMS RV RESORT 2019-2020 SEASON

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## CANCELLATION POLICY FOR RESERVATIONS

### Seasonal Package Cancellations:

Cancellations made more than sixty (60) nights prior to arrival are subject to a \$75.00 cancellation fee only. All other monies (Deposits or Prepays) will be refunded to you within 30 nights of cancellation.

Cancellations made inside sixty (60) nights of arrival date are fully earned unless “Medically Necessary” (proof from Doctor is required). If medically necessary, a \$75.00 cancellation fee will apply. All other monies (Deposits or Prepays) will be refunded to you within 30 nights of cancellation.

### Nightly, Weekly, and Monthly Cancellations:

No refund on cancelled nightly, weekly, and/or monthly stays. Refund is only possible if medically necessary (proof from Doctor is required) and a \$75.00 cancellation fee will apply. All other monies (Deposits or Prepays) will be refunded to you within 30 nights of cancellation.

I have read and understand these Cancellation Policies for The Palms RV Resort 2019-2020 winter season.

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Signature

Date

# THE PALMS RV RESORT 2019-2020 SEASON

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## CREDIT CARD AUTHORIZATION FORM

**The Palms RV Resort Development, Inc.**  
**3400 S. Avenue 7E**  
**Yuma, AZ 85365**

Card Holder's Name: \_\_\_\_\_

(Exactly as it appears on the card)

Billing Address: \_\_\_\_\_

City: \_\_\_\_\_

State/Province: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Card Holder's Phone Number: (     ) \_\_\_\_\_

Circle Card Type:     MasterCard     Visa     Discover     (Sorry, we do not accept American Express.)

Card Number: \_\_\_\_\_

Expiration Date:     \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_

Authorization Code: \_\_\_\_\_

Transaction Amount Authorized: \$ \_\_\_\_\_

As evidenced by my signature below, The Palms RV Resort is hereby authorized and directed to transact the reservation charges to my credit card.

**Card Holder Signature:** \_\_\_\_\_

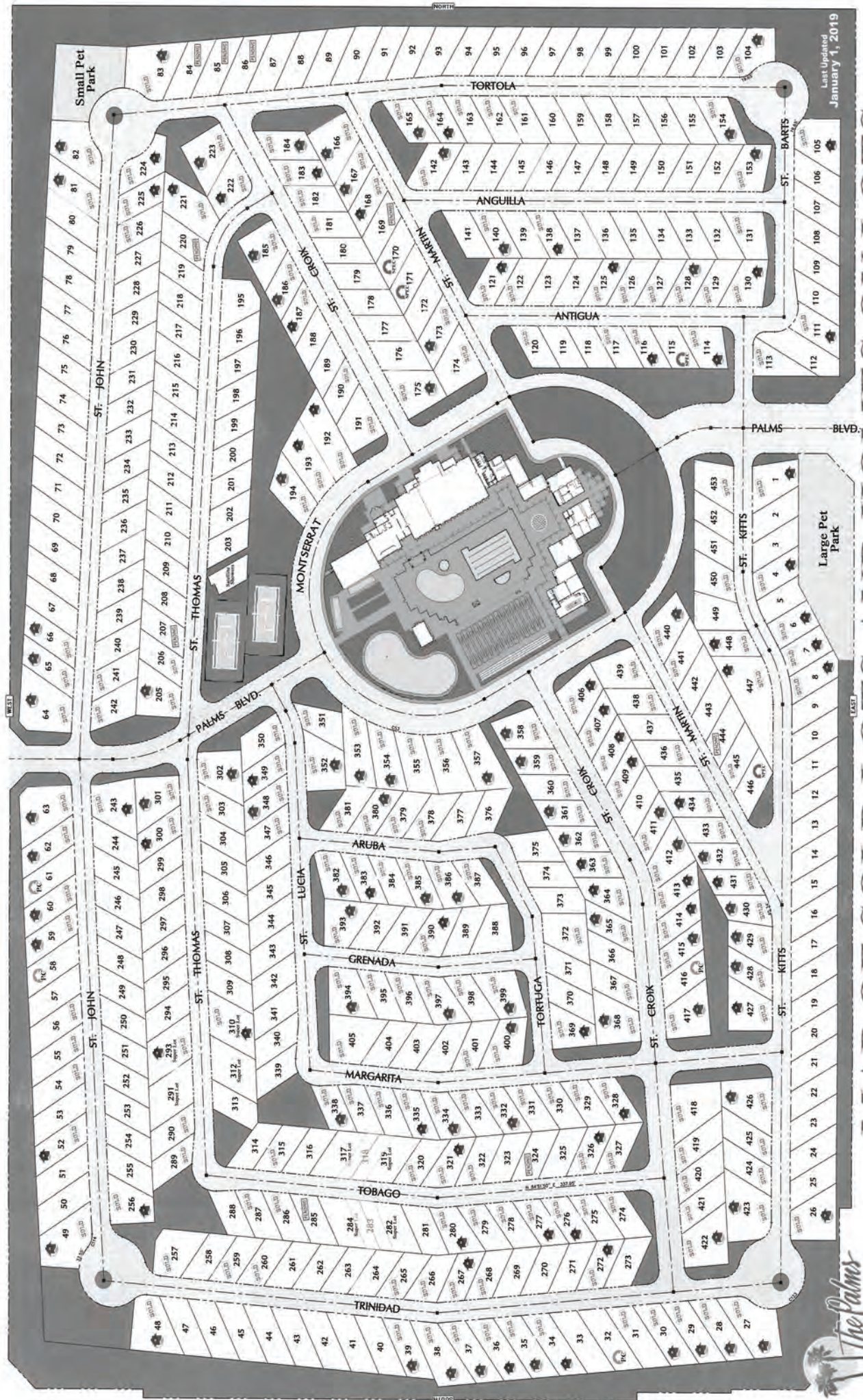
**Card Holder Name (Print):** \_\_\_\_\_

**Date of signature:** \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_

**Month**

**Day**

**Year**



Last Updated  
January 1, 2019

# MAP OF SOLD LOTS AND HOMES ON LOTS

